



Cistermiser Keraflo

OUR WORLD IS WATER

Quality and Environmental Policy

Cistermiser Keraflo Design, manufacture and assembly, of flush control, washroom and scale reducing products and Keraflo inlet valves for use with stored water including above ground suction tanks for sprinkler systems. Injection moulding of components for incorporation into products.

Our Commitments

We commit to:

- Meeting customer requirements and enhancing customer satisfaction
- Maintaining a Quality Management System in accordance with ISO 9001:2015
- Maintaining an Environmental Management System in accordance with ISO 14001:2015
- Complying with all applicable legal, regulatory, and other requirements relating to product quality and environmental protection
- Protecting the environment by preventing pollution and reducing waste, emissions, and resource consumption
- Designing durable, water-saving, and resource-efficient products that support environmental sustainability
- Working with suppliers and partners to promote responsible and sustainable practices
- Establishing measurable quality and environmental objectives and continually improving our products, processes, and performance

Responsibilities

- The Managing Director and senior management are accountable for implementing this policy
- Managers ensure objectives are communicated, monitored, and achieved
- All employees share responsibility for quality, environmental performance, and continual improvement

Approved by:

Richard Braid
Managing Director

Next Review: May 2027



OEP Revision 1

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